



ANIMAL HOSPITAL
OF OLD METAIRIE

February 2025

LOYALTY PROGRAM

You all have asked, and we have listened! We are thrilled to announce the launch of our new loyalty program! Starting this month, for every \$10 spent with us, you earn a loyalty coin equal to \$1 on a future visit. Cash in when you'd like, or save up for the unexpected, but the coins are there to help us and you provide the best care to your pets. You can see your coin balance in the PetPage Patient Portal, and we will update it after each in-clinic visit. Provide your receipt from VetCove during your visit, and we will add the coins in for recent online purchases too. Coins expire after 13 months, so be sure to schedule that dental you've been putting off, or check out our grooming services with your saved up coins! Use the QR codes to make sure you have the app to see your coins.



PATIENT SPOTLIGHT

»»» Val

This month's patient spotlight is a very good boy, Val! Val has recently become certified as a therapy dog and spends most days visiting local hospitals including Ochsner, CHNOLA, and UMC. He visits patients, their families, and their caretakers to bring them cuddles and smiles even on their toughest days. We are so proud of Val and thank him for what he is doing in our community!

Anna 4 Paws is a locally run non-profit that provides canine first aid kits and training to law enforcement agencies to best protect K9 officers who help protect us every day. AHOM has chosen them to be the recipient of a \$1000 donation made possible by your support of our online pharmacy. By keeping your business within our local clinic through VetCove, we are able to pay it forward to amazing organizations such as this.

»»» Anna 4 Paws



AHOM IN THE COMMUNITY



STAFF SPOTLIGHT

»»» Scribenote

We are very excited to have a new AI assistant, Scribenote to help our doctors keep the most complete and accurate medical records. This frees them up from time spent in front of a computer screen so they can spend more time with you and your pets! You may notice signs saying audio recording in progress or be asked if okay to record. Please understand this is to best serve you and our patients. We appreciate your cooperation.

»»» DENTAL MONTH

February is National Pet Dental Health Month. Let us help you fix that stinky breath and shine up those pearly whites! 70-80% of dogs and cats over the age of 2 have some degree of periodontal disease. The American Animal Hospital Association recommends yearly dental cleanings for all pets, and we could not agree more. Dental disease can not only be painful, but it can also cause problems in other parts of the body. At AHOM, we know that dentals are always important, not just in February. That's why if you schedule within 30 days of our doctors recommending a cleaning, you'll get 10% off, no matter the month! Call us today to schedule your pet's dental cleaning.

